

1. When does the daily allowance of 100 MB roaming data begin and expire?

Your allowance begins upon your first data use in your Roam Better destination and expires at 11:59:59 p.m. Eastern Time on that same day, regardless of the time zone you are roaming in. Your daily data allowance will refresh with a new allotment of 100 MB at 12 a.m. ET the following day.

2. How do I purchase more data?

Once you use up your 100 MB of daily roaming data, you will automatically receive a notification that includes the option to purchase another 100 MB of daily roaming data for \$5. All additional data expires at 11:59:59 p.m. Eastern Time on the day the data was purchased. Your daily data allowance will refresh with a new allowance of 100 MB at 12 a.m. ET the following day.

3. Can I enroll in Roam Better through the MyBell app?

To get Roam Better, simply text ROAM to 7626 (ROAM).

4. Is there a maximum number of days I can use Roam Better?

No. You can use Roam Better for each and every day you use your phone in your Roam Better destination. You will only be charged \$5 for each day you use voice, text or data while roaming. After 14 days of roaming, you will receive a reminder that you're enrolled in Roam Better.

5. How do I activate Roam Better once I'm enrolled?

Roam Better will be automatically activated on your account when you make or answer a call, send a text or when data is sent or received in your Roam Better destination. For any days that you do not use voice, text or data in a Roam Better destination, you will not be charged the Roam Better daily charge. If you are enrolled in Roam Better but do not want to activate the feature when arriving at your Roam Better destination, make sure your data roaming is turned off on your device, don't answer any calls, and don't send any text messages.

6. Does Roam Better include unlimited nationwide voice and text across the U.S.?

Yes. You can make unlimited voice calls and send unlimited text messages to the U.S., Puerto Rico, U.S. Virgin Islands and back to Canada without having to worry about long distance charges. You can also receive unlimited incoming calls and incoming text messages from anywhere.

7. If I use up my 100 MB daily allowance of roaming data, will I still be able to make calls and send text messages for the rest of the day?

Yes, your daily charge will still cover calls and text messages within your Roam Better destination and back to Canada. You will not be able to use data until 12 a.m. Eastern Time the following day unless you add an additional 100 MB (which will expire at 11:59:59 p.m. ET on the day it was purchased).

8. Are there any charges when making international calls or sending international text messages while travelling in a Roam Better destination?

Yes. Voice is \$0.95/min. for outgoing calls and texts are \$0.15/ea. for outgoing text messages to locations outside the U.S., Puerto Rico, U.S. Virgin Islands and Canada.

9. Will I get charged long distance fees if I call or text back to Canada?

No. Incoming and outgoing calls and texts to Canada are included in the Roam Better feature.

10. Is Roam Better available for the Caribbean and Europe?

Roam Better is not currently available for the Caribbean and Europe.

11. Can I enroll in Roam Better if I'm already in a Roam Better destination?

Yes. You can add Roam Better by texting ROAM to 7626 (ROAM) if you are on an unlimited Share plan.

12. Can I continue to use Roam Better when I get back to Canada?

No. Roam Better is for when you are roaming in a Roam Better destination. When back in Canada, you will default back to your rate plan.

13. If I activate Roam Better on my account, is everyone on my Share plan covered when I travel?

No. Subscribers from your share group will each need to add Roam Better separately by texting ROAM to 7626 (ROAM).

14. Which rate plans are eligible for Roam Better?

All unlimited Share plans are eligible.