

myPhone - BY TCC

myPhone Overview

myPhone from TCC is a new, highly interactive call management system designed to accommodate today's busy lifestyle.

Use TCC's myPhone to fully manage your account. Access your account 24/7 to view the latest calling activity, manage voicemail, add services and contact lists. Automatic notifications and access to frequently used calling features are available in real time and make it easier for you to stay connected no matter where you are!

Dashboard	Messages & Calls	Contacts	Call Manager	Add Services	Settings
Dashboard				(519) 233 7010	● 湿 ?
You have 1 <u>voicemail</u>		Conta		You have not yet configured any contacts. For more information on the benefits of configuring contacts, or to start adding	
Missed Call Time of call					
Dani @ TCC	10/14 2:29	pm		new contacts, go to Contacts page.	
TCC	10/14 2:29	pm			
TCC Repair	10/14 2:28	pm			
TCC	10/14 2:27	pm			
Dani @ TCC	10/14 2:27	pm	¥		
Sharon @ TCC	10/14 2:26	pm			
TCC	10/14 2:25	pm			
TCC	10/14 2:24	pm			
Dani @ TCC	10/14 2:23	pm			
Dani @ TCC	10/14 2:22	pm			

myPhone Features

Log into myPhone through the TCC website and experience the benefits of:

Dashboard - Main page highlighting new messages; missed calls; number, date and time of call and contacts. **Messages & Calls** - Highlights any messages in the system; displays greater detail of missed calls; the last 10 dialed numbers; and the last 10 received calls. All information on this page has the ability to be added to your contact list in myPhone, allowing you to dial the number at the click of your mouse!

Contact List - Allows you to view information about your contacts including names and telephone numbers. You can use the myPhone site to search your contacts from anywhere with Internet access; calls from your contacts will be personalized by their name in your call history list, dial contacts directly from your pc, and import contacts directly from your Outlook!

Call Manager - Identifies current phone settings and features. Allowing you to control how your calls are handled. By setting rules you can establish how calls are handled based on who they are from. Ex. forward calls from your office to voicemail, or calls from family to your home phone. You also have the ability to set these rules to a 'weekly' or 'special day' schedule.

Add Services - Allows you to add features to your phone line listing all available phone features, and a brief description of their capabilities. By simply clicking "Sign Me Up" you are able add the feature to your phone line immediately.

Settings - Allows you to personalize your account. You are able to change your existing pin and password to access your myPhone account; change your voicemail and caller id preferences; forward voicemail messages to your email and receive live notification when a new voicemail is left

Download the "toolbar" to access contacts, receive voicemail notifications and configure call services from a desktop toolbar.

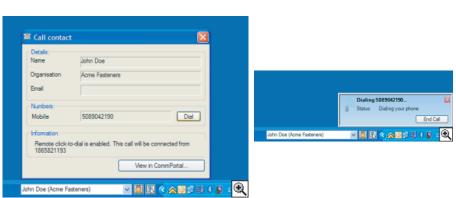


myPhone Features

myPhone Toolbar

myPhone toolbar enables subscribers to access your home or business telephony services. The toolbar allows users to:

- Search their myPhone contact list
- Search contacts in directory
- Initiate click-to-dial outgoing calls
- Enable/disable key call services.
- Open messages to review, listen and manage
- View account connection status
- Check for updates
- myPhone Assistance
- Send/View Diagnostic Log



Alerts subscribers when a new voicemail is

myPhone Notifier

received via a pop-up notification. The notification displays the name of the caller, their number and the time of message, and provides a shortcut to the myPhone interface.

myPhone Feature Enabler

Enables users to add new calling features to their line. Located on the 'Add Services' tab, a simple point and click allows users to add features such as:

- Reminders
- Speed Dials
- Call Blocking
- Account Codes
- Three Way Calling
- Call Hold
- Call Transfer
- Automatic Recall
- Automatic Call back
- Caller ID

All linked to your personal home or business phone service!

For more information, or to add myPhone to your account please contact the business office at: **519-263-2211** or **1-888-263-8225**

- CC Dver 100 Years of Dependable Service...



